



March 19, 2020

Dear Residents, Families and Employees:

While COVID-19 continues to spread throughout the country, Saint John's residents and staff remain symptom free, in no small part due to your extraordinary efforts.

Beginning Friday at 5:00 pm, the North and South Tower entrances will be locked. Residents and employees may enter using door access control credentials. Authorized visitors (registered caregivers approved and on file with Resident Service) and delivery persons will be admitted by Resident Service.

Each weekend until at least May 31st, there will be at least one member of leadership on campus all day Saturday and Sunday to support residents and staff.

LifeStreams continues to explore and expand small group and virtual opportunities to connect and socialize; please see separate communications sent by Erin Burke throughout the week with highlights.

Care neighborhood residents will soon connect with family and friends using Facetime. If you wish a call with your loved one before arrangements are made, please contact me at 414-831-6880 or randerson@saintjohnsmilw.org.

The Bistro will be modifying some of the normal menu choices in order to manage the increased telephone order volume.

The Salon, LifeStreams Fitness Area and the Pool remain open and available to residents.

I am incredibly grateful to residents for your tolerance, and to our staff for their resourcefulness; this is truly a test of our strength as a community. Thank you.

Respectfully,

A handwritten signature in cursive script that reads "Renee Anderson".

Renee Anderson
President & CEO

"You don't develop courage by being happy in your relationships every day. You develop it by surviving difficult times and challenging adversity."

-Epicurus