

April 15, 2020

Dear Tower Residents,

I am happy to share all residents and employees with confirmed or suspected cases of COVID-19 are doing well. We continue to monitor residents and employees for symptoms and enforce precautionary measures. The purpose of this communication is to answer a variety of questions asked by residents in the last few days.

Use of Masks

All employees, authorized visitors, the mail delivery person, movers and essential contractors are required to wear masks at all times with the exception being time spent working alone in an office or during a meal break. Residents should also be wearing masks when outside of their apartment. Everyone has been given a disposable and/or cloth masks. If you see someone not wearing a mask, or wearing a mask improperly, please politely remind them masks are necessary.

Window Washing

Exterior window washing will begin Monday, April 27th. Contrary to the flyer you received earlier this week, in order to guard against the potential spread of COVID-19 we will not be washing interior windows this year. I apologize for the confusion.

Ping Pong

Ping pong, like the gym and the pool, is not available at this time. Games tend to draw spectators and equipment needs to be continually and consistently disinfected - risks we cannot accept.

New Supportive Service

Joanne Barndt, Chair of the resident Health Committee, and Eve Lipchik have identified vetted and secured professionals to provide counseling services for residents. Recommended are Jan Kwiatkowski, MS, LMFT, and Ephraim Frankel, PhD. along with Phillip Chard, MS, LCSW, who has lectured here for some years and has most recently offered the Personal Well-Being monthly group. A separate communication will include a brief biography for each counselor, the services they will provide, the cost of those services and their contact information. The staff in the Medical Resource Clinic is available as needed to assist in initiating services with the counselor of their choice.

North Tower Internal Mail

North Tower residents have been picking up internal mail in the mailroom while we await the arrival and installation of the sconce and mailbox at their door. In order to ensure timely communication and prevent unnecessary trips to the mailroom, we are creating an interim system to leave correspondence at the apartment door. Hold on, we should be up and running next week.

Move-In's

Today we received the occupancy certificate for the North Tower floors 15-22. Luci and Beth will be meeting with new residents, and moves will commence Tuesday, April 21st. New residents will be screened upon arrival, and will be required to wear a mask. An elevator will be dedicated on moving days, and disinfected after the move is complete. Movers will also be screened and wear masks.

Thank you, because of your acceptance of and adherence to precautions, we remain safe.

Respectfully,

