



June 17, 2020

Dear Residents:

I am pleased to share with you that we have no known cases of COVID with our staff and residents. We have tested all of our health center residents and have a plan in place to do ongoing periodic testing per the guidelines of the Wisconsin Department of Health Services (DHS). We have completed testing of nearly all staff who work in Windsor (nursing, dining, housekeeping and lifestreams) and began testing Canterbury and Stratford staff this week. Staff will also be retested per the DHS guidelines. I have been asked if we will be testing all Tower residents and at this time we are not planning to do this. However, if a Tower resident wishes to be tested, the clinic staff can facilitate this.

Members of the COVID team continue to field questions on when we will lessen some of the restrictions that have been put in place in response to the pandemic. The one restriction that is particularly difficult is restricted visitation. Please know that we want to open our doors as much as you do, and we want to do this gradually and safely. Recently, we re-opened the Salon, Fitness Center, and the Pool and restarted small group activities for Tower residents. Today, we will be allowing staff to place orders in the Bistro and purchase grab and go food items. We are also lifting the North Tower elevator restrictions and allowing staff and residents to utilize either elevator although we are asking that the 2-persons per car guideline continue.

Effective June 22nd, we will be re-instituting housekeeping services on a limited basis. Saint John's staff and outside housekeepers may provide services at a frequency of every other week with no more than 2 housekeepers in your apartment at one time. Please wear your mask when they are in your apartment and maintain the suggested six feet of social distancing. Contact Jen Milkiewicz at ext. 6861 when your housekeeper is scheduled so that he/she is placed on the authorized visitor list.

Outside contractors can be scheduled on a limited basis. Work needs to be completed in one day, workers limited to two and approved by John Calderon who can be reached at ext. 6868. Examples of these types of contractors include Spectrum, Closet Concepts, The Container Store and California Closets. Furniture deliveries can now be scheduled with the delivery people bringing your items directly to your apartments. Please let John Calderon know when to expect

your delivery. Jen Milkiewicz will be working on returning to our process of having your newspapers delivered to your apartment doors via our paper carrier.

Lastly, we are working on a plan to facilitate in-person resident visitation with family and friends. DHS is still being cautious and we are being careful to still follow their guidelines, yet meet the holistic needs of our residents. We hope to learn of updated guidelines within the next week or so. We are advocating on your behalf and hope this guidance comes soon.

As the summer weather seems to finally be here, please try to enjoy being outside. Remember to wear your mask, wash your hands frequently, and maintain at least six feet of social distancing. The State of Wisconsin COVID performance indicators show a continued struggle to stabilize (see <https://www.dhs.wisconsin.gov/covid-19/prepare.htm> for details) while the COVID-19 performance indicators in Milwaukee are slowly improving (see <https://county.milwaukee.gov/EN/COVID-19> for details) and we hope this is helpful in opening up a few more doors for all of us. Take care, and stay well.

Respectfully,

A handwritten signature in black ink that reads "Mary Milliren". The signature is written in a cursive, flowing style.

Mary Milliren