

July 2, 2020

Dear Residents and Families,

As various sectors of business have begun to re-open, COVID-19 cases are on the rise across the country. Happily, we have no new cases of COVID-19 at Saint John's. I am deeply grateful for your continued vigilance; your efforts are instrumental in protecting not only yourself but all those with whom you come in contact.

The passage of time has us all weary of the restrictions imposed to keep us safe, which may lead to relaxation of precautionary measures or perhaps even dismissal of the seriousness of this virus. I exhort you to continue to wear a mask at all times when outside of your apartments. Mask use, once widely questioned as effective, is now known to be a crucial tool in battle against the virus. Physically distancing yourself from others is also strongly recommended, 6 feet apart is suggested as a safe distance. At Saint John's, we ask no more than 2 individuals ride together in an elevator. Please know if you are not following these guidelines, staff and other residents may remind you; the message is being delivered from a place of care and concern, please hear it as such.

In spite of being identified as an essential business, we severely curtailed public interactions since March. In order to maintain our commitment to you, we have resumed certain activities, namely tours of prospective residents and work by contractors in your homes. All persons entering our buildings are screened for COVID-19 symptoms and wear a mask while working.

In the last few weeks, Saint John's has re-opened certain campus amenities subject to stringent limitations outlined by the City and State Health Department. You have expressed appreciation for small gatherings and in person dining though utilization has not been at capacity as individuals make decisions for themselves based upon their personal risk tolerance. We have also permitted privately hired housekeepers to resume scheduled visits in order to ensure your homes remain clean and safe.

The continued restriction of visitors is an emotionally charged topic. All residences on campus are licensed by the Wisconsin Department of Health Services (DHS). DHS had been restricting visitation however this week provided protocols for "safe" visitation. We were preparing to implement our visitation plan when the City of Milwaukee issued their Order #4 which continues to prohibit visitation in communities like Saint John's. Dismayed, we inquired of both DHS and the City Health Department and were told, in no uncertain terms, we are obligated to follow local jurisdiction. So, until the City relaxes their position, Saint John's is unable to permit guests. I am sorry.

You may visit with your friends and families outdoors, travel to their homes, or meet in a public place; if you choose to do so, please wear your mask, practice social distancing and wash your hands frequently.

Happy 4<sup>th</sup> of July.

Sincerely,



Renée Anderson  
President & CEO