



October 21, 2020

Dear Residents:

Over the course of the last 6 months, we have had many conversations regarding social gatherings during the public health crisis. We are grateful to you for our success in preventing the spread of COVID thus far and are committed to exercising the precautions necessary to continue our Community's safety. We have waxed and waned a bit in direction to you regarding where and how you can safely socialize on campus. However, because the virus continues to proliferate unabated, the COVID team feels it is now time to redouble our efforts to prevent an outbreak at Saint John's. Following are our guidelines which will be consistently enforced.

- Organized social gatherings can be arranged by reserving a room based upon expected attendance and room capacity by calling Brandon Herr at 831-6872. Food and beverages are not permitted at social gatherings.
- Food and beverages may be enjoyed by reservation at Taylor's, again based upon availability and subject to limits on size of party. Take-out from the Bistro may be eaten in the Bistro or the Museum Gallery if space permits.
- Face masks must be worn at all times when outside of your apartments and social distancing must be respected.
 - Face masks must be worn in Taylor's until your meal is served.
 - Face shields alone are not sufficient, a face mask must be worn with a face shield.
 - Floor stickers denote distancing at Resident Service and in the Bistro, please observe the markers.
 - Chairs and tables in Taylor's are carefully set according to our COVID plan submitted to and approved by the Milwaukee Health Department, please do not move chairs after being seated by the host/hostess.
 - Social distance guidelines must be maintained when dining in the Bistro.
- Gathering in Tower hallways and elevator alcoves is no longer permitted. These areas are not consistently monitored to ensure mask use and social distancing. These areas are not scheduled and therefore not sanitized after use.
- You may gather in apartment homes though if you chose to do so, we ask you to continue to mask and respect social distance.
- In addition, guidelines for visiting with family and friends in designated areas were distributed earlier this week.

These guidelines will remain in effect for the foreseeable future. Visitation, social gatherings, in person dining, physical wellness (exercise classes, the gym and the pool) and all LifeStreams in person programming will be put on hold if Milwaukee County positivity rates exceed 10%. Authorized visitation to apartments and outside housekeeping services will also be suspended. Positivity rates are determined weekly by the Centers for Medicare and Medicaid Services for all counties in the country based on tests

and test results from the prior 14 days. For the period October 1-14 the Milwaukee County positivity rate is 9.3% up from 7.9% the prior week. Results are posted weekly late on Mondays. If rates exceed 10%, Saint John's will announce closures on a Tuesday effective for the next day.

We take no pleasure in imposing restrictions and we understand it may not be comfortable to live with these constraints however as a community we must all do our part to mitigate the spread of COVID-19; any one of us who is exposed, exposes all of us. As the CEO it is my duty to ensure, to the best of my ability, the health and safety of everyone who lives and works here. Our residents, employees, and all of their families have entrusted Saint John's; an outbreak would be heartbreaking, and potentially devastating to the future of this Community. Thank you for your cooperation.

Respectfully,

A handwritten signature in cursive script, appearing to read "Renée", written in black ink.

Renée E. Anderson
President and CEO