



To: Residents, Families and Staff
From: Renée Anderson, President and CEO
Date: October 27, 2020
RE: Changes to Virus Precautions

A handwritten signature in black ink, appearing to read "Renée Anderson".

I regret to inform you that Milwaukee County's positivity rate for COVID-19 continues on an upward trajectory. For the period October 8 - October 21 the rate is 10.7% placing the County in a high activity level as defined by the Centers for Medicare and Medicaid Services (CMS).

As a result, the following changes will take effect Thursday, October 29th:

- The Fitness Center and the Pool hours will change to Monday through Thursday 7:00 am to 5:00 pm, and Friday from 7:00 am to 2:00 pm. The Fitness Center and the Pool will be closed Saturday and Sunday.
- Group gatherings (LifeStreams events, exercise classes, in person meetings, Chapel services) will be limited to 10 persons. Dave Dickenson will continue to teach classes; Dave is tested twice weekly. Virtual programming will continue to be offered. If you have already signed up for programming with a previous capacity of 20, Brandon will contact you.
- The socially distanced Halloween Parade will proceed as planned.
- Taylor's and The Bistro will be open for carry-out only. The Dining Minimum will be reduced to 75% of the usual charge for the month of November. Please note receipts will not properly reflect the reduced minimum until November 3rd. The Bistro will remain open to employees for carry-out. Please see reverse side for additional details regarding Taylor's.
- Concierge will limit transportation assistance to medical appointments and hospital pick-ups.
- Indoor visits for all residents will be suspended except for those designated by Nursing as essential. The existing list of Authorized Visitors will be reviewed for current need and revised.
- Outside housekeeping services will be suspended. Concierge housekeeping frequency will be limited to once per month to allow time to clean additional apartments as requested.
- Non-essential contractor services such as Closet Concepts, interior designers, etc. will be suspended.
- Employees in the care neighborhoods will be tested twice weekly.

The following will continue:

- Essential construction and repair work as deemed appropriate by Facilities.
- Move-in assistance subject to Nursing approval.
- Screening for symptoms and a temperature check for all who enter our buildings.
- Enforcement of mask use, social distancing, and elevator protocols.

These changes will remain in place until we have two weeks of positivity rates below 10% or, stated differently 3 consecutive Mondays <10%. The latest statistics show 59 of 72 Wisconsin counties with positivity rates greater than 10%; only 3 counties have rates less than 5%.

This is not an easy message to send and we only take these steps in an effort to keep the staff and residents of Saint John's healthy. Please continue to practice personal safety precautions and limit interactions outside of Saint John's. Thank you.

Additional Information regarding Taylor's:

- Carry out by reservation only, reservations required by 1:00 pm day of, call the Central desk at 831-6730
- Carry out available from 5:00 - 7:00 pm, seven day/week, reservations for pickup in 15-minute increments
- Thursday, October 29, full Taylor's menu available, staff will call to take your order
- Friday, October 30 - Sunday, November 1, Halloween menu only, reservations are full, staff will call to arrange a pickup time for those with dine-in reservations
- Beginning Monday, November 2, the menu will be specials only with a new menu delivered every three days
- The specials only menu will consist of 3 entrée choices inclusive of a salad, a soup choice, and a dessert choice. Staff will call to take your order.