

To: Tower Residents and Families
From: Renée Anderson, President and CEO
Date: November 6, 2020
RE: Status of the Corona Virus

A handwritten signature in black ink, appearing to read "Renée".

The incidence of COVID-19 in Milwaukee County continues to increase. The latest data available from The Centers for Medicare and Medicaid Services shows the test positivity rate at 11.7% up from 10.7% last week. A graph of recent results can be found on the reverse side of this letter.

When positivity rates exceed 10%, we are unable to permit indoor visits with family and friends, outside housekeeping services are not allowed, group sizes are limited to 10 persons, and in restaurant dining is suspended. We recognize these restrictions are both uncomfortable and inconvenient but stringent enforcement along with vigilant practice of precautions have kept Saint John's residents free of the virus since late April.

Some of you have expressed frustration regarding the restrictions or when asked to comply with precautions. I have frequently heard the expression "but I've been really careful". I am sure you have been, however those you encounter – intentionally or accidentally – may not be as cautious; the positivity ratings bear this out. It seems cases are milder, and treatment has improved, potentially lowering the fear factor, and reducing attentiveness to safety measures among the public. Again, we see the impact in the testing results.

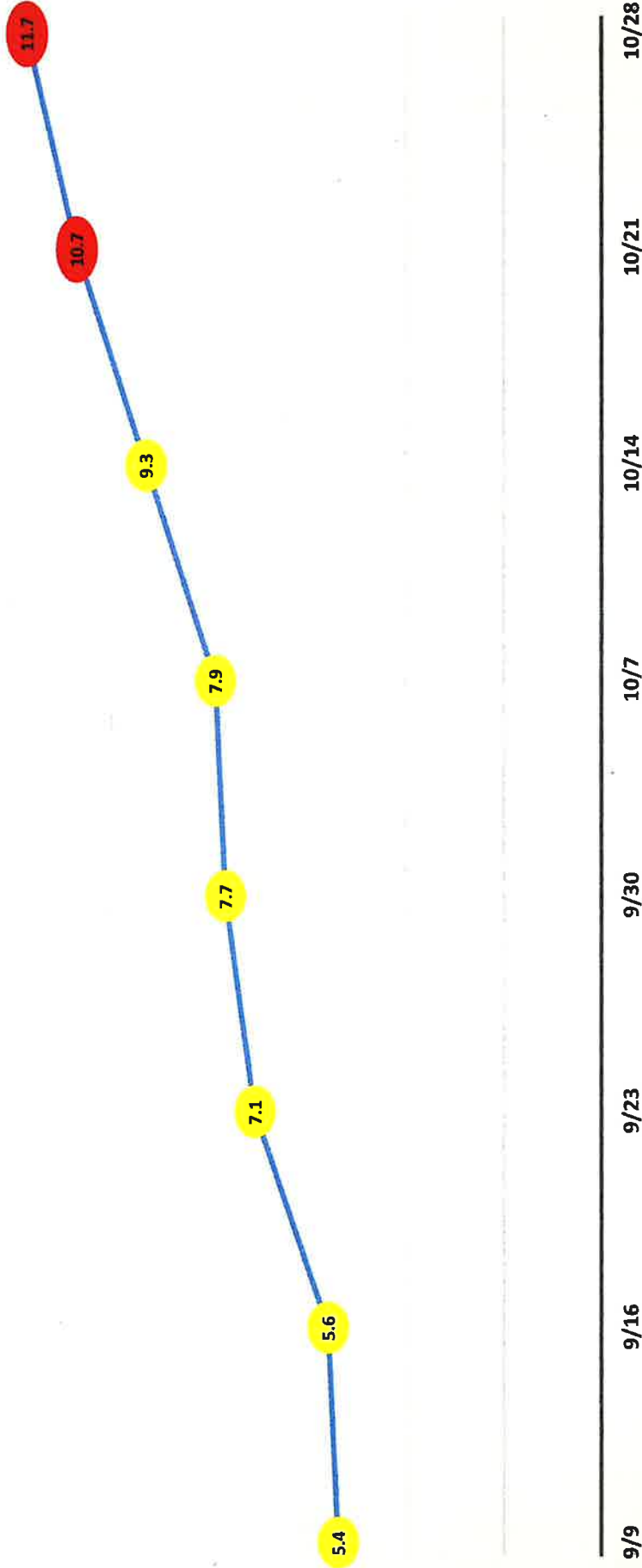
Two key differences exist at Saint John's. First, we serve older adults. All 400+ people who live here are at least 65 years old, and many have chronic health conditions placing them at a significantly higher risk of hospitalization and death because of the virus. Second, Saint John's enjoys the well-deserved reputation of being a safe place to live and receive high quality services. As a result, we are financially stable and can confidently commit to continuing to serve current and future residents. If we were to experience an outbreak of the corona virus, it would be devastating to both the health of our residents and could threaten the future viability of this Community.

So, please, please:

- Wear a face mask covering your nose and your mouth, at all times when outside your apartment. Do not lower your mask to speak
- Keep 6' between yourself and other residents and staff
- Ride the elevator with only one other household at a time
- Sign up for events. If you have not signed up, do not attend – respect capacity limits
- Refrain from eating or drinking outside of your apartment
- Be extremely cautious, wary even, when off campus
- Report exposure to a positive person by calling the Clinic at 831-6888
- Monitor your health, and report any flu-like symptoms to the Clinic at 831-6888

Thank you and be well.

COVID-19 7 Day Average Positivity Rates For Milwaukee County



Source: The Centers for Medicare and Medicaid Services (CMS)

Community restrictions and testing requirements for care neighborhoods change as levels increase. Restrictions will be lifted after three consecutive reporting periods at a lower level.