Visitation Policy

Updated November 10, 2022

We welcome all visitors regardless of vaccination status. We continue to strongly encourage all visitors to remain up to date with COVID vaccinations.



If you are experiencing any of these symptoms, please delay your visit.

- FEVER
- NEW COUGH OR RESPIRATORY SYMPTOMS
- CONGESTION OR RUNNY NOSE
- NEW LOSS OF TASTE OR SMELL
- SORE THROAT
- HEADACHE
- BODY ACHES
- NAUSEA
- VOMITING
- DIARRHEA

We encourage you to follow up with your Primary Care Physician or seek COVID testing. The level of virus activity in Milwaukee County continues to be elevated, and your risk of exposure is high. Please remain vigilant about your own precautions.

Saint John's is no longer requiring face masks for residents, visitors, or employees throughout the Towers, including the Town Center. Face masks are still required for employees and visitors in the Care Neighborhoods (Windsor, Stratford, and Canterbury).

Face masks will continue to be recommended or required in certain circumstances:

- For people who are immunocompromised
- For people who are not feeling well or experiencing respiratory illness symptoms
- For people who have been exposed to a known COVID+ individual
- For people who have tested COVID+

Visit Guidelines are subject to change at any time and without notice.

While Saint John's strives to accommodate individual wishes, these guidelines exist for the health and safety of all we serve. If your actions are not in compliance with these guidelines, a Saint John's employee will graciously and respectfully communicate our expectations. We ask that you respond with grace and respect.